

SINGLE SEX ACCOMMODATION

1. Board of Directors actively supports patient's privacy and dignity

Areas of Good Practice	Current Issues/Concerns	Actions	Lead	Completion Date
<p>Board to ward engagement Privacy & Dignity (P&D) Action plan / Policy Steering / Champions groups Reports to Board – patient surveys, progress, action plan, Estates strategy – new builds</p>	<p>Lack of a clear individualized Trust Privacy and Dignity Policy</p>	<p>To be finalized and approved by the Dignity Steering Group and the Board of Directors Trust Wide Dignity Strategy developed including policy development, delivery of Dignity training and dignity audits,</p>	<p>Ian Boldy</p>	<p>September 2008 Final Consultation in Progress March 2009</p>
	<p>No clear Board of Directors' statement of intent regarding the future approach to providing single sex accommodation (eg single sex bays, full wards or a hybrid approach) Trust Board plan developed Feb 2009</p>	<p>Board of Directors to identify the future intent for the Trust in this area – if required to inform Estates Department to identify any development requirements. 1. Signage reviewed within ward areas reflecting dedicated washing and toilet facilities 2. Review and discussion with Clinical Divisions regarding development of single sex wards/landings.</p>	<p>Chief Nurse & Director of Quality and Standards</p>	<p>September 2008. Discussion Commenced March 2009</p>

		3. Review of office spaces that have previously been used as patient cubicles		
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2. Individual staff actions actively support privacy & dignity.

Areas of Good Practice	Current Issues/Concerns	Actions	Lead	Completion Date
<p>Within ward areas – <i>and in accordance with national guidance</i> - mixed sex accommodation is actively prohibited, patients are cared for within single sex bays</p> <p>Privacy signs are available across the Unit to attach to doors and curtains Remove this statement</p>	<p>MEU may have a mix of patients dependent on the acuity and activity. Review current organization of MEU in light of mixing of sex of patients</p>	<p>Ongoing audit of compliance – continue to highlight performance within the ward area and set increasing targets. Upon completion of review ongoing audit of activity to be undertaken</p>	<p>Matron – Ward 18 / MEU</p> <p>Matrons Dignity Steering Group</p>	<p>Ongoing 2nd Audit Undertaken , Result due October 2008 To be established when MEU action plan developed</p> <p>October 2008 and On-Going</p>
<p>Essence of Care Standards for Privacy and Dignity</p>	<p>Sleeping areas that are exempt from the single sex requirements (eg A&E, ITU, recovery) should focus more on</p>	<p>Such areas identified, agreed processes identified (eg best use of recovery environment etc) and implemented</p>	<p>Dignity Steering Group / Matrons</p>	

	<p>voluntarily aiming to deliver single sex facilities. Review delivery of single sex facilities in anticipation of direction from SHA</p> <p>Patients and visitors understanding of mixed sex wards may differ to the approach in practice - to provide ongoing clarity to the public regarding the Trust's approach to mixed sex environments and facilities.</p> <p>Information for patients, relatives and carers is limited – in relation to what they should expect to ensure their privacy and dignity is maintained Bedside information currently being developed. Pre admission information to be developed through Mixed Sex Accommodation Group.</p>	<p>Action plan to be developed to meet anticipated requirements</p> <p>To identify how and what approach to take (verbal, written communication / explanations) with patients and visitors that clarifies the situation without causing additional stress or confusion to the patient. Promote trust activity in meeting DoH requirements through Trust Publications</p> <p>Development of Trust wide bedside information packs, ward leaflets Development of TV information systems Improved use of Chaperone Policy Review possible use of hospicom system to deliver Trust information</p>	<p>Dignity Steering Group / Matrons With Communications manager</p>	<p>August 2008</p> <p>May 2009</p>
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3. The physical environment actively supports patient's privacy and dignity

Areas of Good Practice	Current Issues / Concerns	Actions	Lead	Completion Date
	Patients sometimes have to pass patients of the opposite sex when accessing toilet, shower or other ward facility:	<p>All signage around Toilet and Bathroom allocation to be reviewed Giving clear notification of facilities</p> <p>Support this allocation by effective bed allocation</p>	Lead Nurses / Matron	Ongoing. Audit activity to commence approximately August 2008.
	Unclear if the Trust has sufficient toilets and bathrooms to meet patient need.	The overall numbers of available toilet and bathing facilities to be reviewed against building regulations and best practice to ensure the Trust has the right number	Chief Nurse / Director of Estates	August 2008