

Emergency Department Clinical Quality Indicators

Summary – August 2011

	Indicator	key measure	threshold	met	actual	No of attendances
Timeliness	Total Time in ED	95 th percentile	240 mins	Yes	237 mins	6,470
	<i>for admitted patients*</i>	95 th percentile	240 mins	No	290 mins	
	<i>for non admitted patients*</i>	95 th percentile	240 mins	No	229 mins	
	Time to initial assessment	95 th percentile	15 mins	Yes	0 mins	
	Time to treatment	Median time	60 mins	Yes	58 mins	
Patient Impact	Unplanned re-attendance rate	percentage	<=5%	Yes	2.75%	
	Left without being seen	percentage	<=5%	Yes	3.38%	

Overview – August 2011

The above table shows that all of the five indicators (excluding *) have been met by the Trust for the month of August.

Progress continues with regards to the key challenges:

The development of an effective data capture pathway, within systems which have historically had limited real-time functionality

Opportunities for closer partnership working with external organisations where patients have presented at Emergency Department with complex clinical conditions.

Raising awareness amongst clinicians to maximise every opportunity to accurately populate the data sets.