

Emergency Department Clinical Quality Indicators

Summary – July 2011

	Indicator	key measure	threshold	met	actual	No of attendances
Timeliness	Total Time in ED	95 th percentile	240 mins	Yes	243 mins	6,951
	<i>for admitted patients*</i>	95 th percentile	240 mins	No	346 mins	
	<i>for non admitted patients*</i>	95 th percentile	240 mins	No	235 mins	
	Time to initial assessment	95 th percentile	15 mins	Yes	0 mins	
	Time to treatment	Median time	60 mins	No	69 mins	
Patient Impact	Unplanned re-attendance rate	percentage	<=5%	Yes	2.57%	
	Left without being seen	percentage	<=5%	Yes	3.12%	

Overview – July 2011

The above table shows that 3 out of the five indicators (excluding *) have been met by the Trust for the month of July.

A key challenge has centred upon the development of an effective data capture pathway, within systems which have historically had limited real-time functionality. There has been a need to identify, analyse and articulate data in a way which reflects a common understanding of the parameters we are attempting to measure. We continue to drive a process of raising awareness amongst clinicians to maximise every opportunity to accurately populate the data sets.